

## **CHESHIRE EAST COUNCIL**

Minutes of a meeting of the **Health and Adult Social Care Overview and Scrutiny Committee**  
held on Friday, 19th February, 2016 at Council Chamber, Municipal Buildings,  
Earle Street, Crewe CW1 2BJ

### **PRESENT**

Councillor J Saunders (Chairman)  
Councillor L Wardlaw (Vice-Chairman)

Councillors D Bailey, Rhoda Bailey, B Dooley, L Jeuda, D Mahon and S Edgar

### **Apologies**

Councillors G Merry and A Moran

### **In Attendance**

Councillor J Clowes – Cabinet Member for Adults and Health in the Community  
Councillor D Flude – visiting member

### **OFFICERS PRESENT**

Dr Heather Grimbaldston – Director of Public Health  
Rob Walker – Commissioning Manager (Adult Social Care)  
James Morley – Scrutiny Officer

### **ALSO PRESENT**

Caroline O'Brien – Cheshire East Healthwatch  
Sarah Falkner – North West Ambulance Services NHS Trust  
David Kitchin - North West Ambulance Services NHS Trust  
Michael Moore - North West Ambulance Services NHS Trust  
Matt Dunn - North West Ambulance Services NHS Trust  
Julie Treharne - North West Ambulance Services NHS Trust  
Jerry Hawker – NHS Eastern Cheshire Clinical Commissioning Group  
Tracy Parker-Priest – NHS South Cheshire Clinical Commissioning Group  
Allan Jude – NHS Blackpool Clinical Commissioning Group  
Chris O'Neill - NHS Blackpool Clinical Commissioning Group  
Dianne Hutter – Peaks & Plains Housing Trust  
Manuela Gruse – Wulvern Housing  
Carl Hanson – Cheshire Fire and Rescue Service  
Jonathan O'Brien – Mid Cheshire Hospitals NHS Foundation Trust  
Kath Senior – East Cheshire NHS Trust  
Julia Cottier – Cheshire and Wirral Partnership NHS Foundation Trust

## **1 DECLARATIONS OF INTEREST**

Councillors D Bailey, S Edgar, D Mahon all declared a non pecuniary interest as members of the local Fire Authority.

## **2 DECLARATION OF PARTY WHIP**

There were no declarations of party whip

## **3 CHAIRMAN'S OPENING STATEMENT**

The Chairman began the meeting with a statement about the purpose of the review and the reasons for the meeting. She emphasised that this exercise was not simply to review the role that North West Ambulance Service NHS Trust played in the performance of ambulance services in Cheshire East but to look at the whole health and care system and consider how each stakeholder impacted on it and could contribute to making improvements. She explained that the session would be a fact finding exercise for the Committee to gather information and the views of stakeholders before discussing what had been heard prior to developing conclusions and recommendations. She suggested that due to the schedule for the meeting it was likely that it would need to be adjourned to be concluded on another date.

## **4 PUBLIC SPEAKING TIME/OPEN SESSION**

Rob Selby and Nick Stafford attended the meeting to speak about their roles as Cheshire representatives on the North West Ambulance Service NHS Trust Governing Board. They were two of four Public Governors representing Cheshire having been elected by the Cheshire membership of the Trust. They provided an explanation of their role as governors being representatives of local people to hold the Trust's Board to account as required in order for the Trust to obtain Foundation Status.

Councillor Dorothy Flude spoke in support of this review and referred to the Cheshire County Council scrutiny review into Community First Responders which took place in 2008. She suggested that Community First Responders were essential to ensuring a fast response in small communities and encouraged the growth of schemes. She also suggested that the current situation whereby Community First Responders were unable to respond to cases involving children needed to be addressed and that the Blue Light Collaboration needed to be taken into account.

Councillor Janet Clowes spoke on behalf of the Council's Cabinet to support the review and encouraged everyone involved to take the opportunity to look ahead as well as look back, particularly in relation to the role ambulance services play in local transformation agendas which were being developed across the Cheshire and Merseyside footprint.

## **5 REVIEW OF AMBULANCE SERVICES**

Each stakeholder was requested in turn to provide information about the role they played in the commissioning and provision of ambulance services, what they

thought challenges were and what might be done to make improvements. During each section Committee members asked questions and various stakeholders provided additional comments.

Caroline O'Brien, Chief Executive of Cheshire East Healthwatch, provided a brief summary of feedback that they had received from patients regarding their experience of services received from North West Ambulance Services NHS Trust (NWS).

Sarah Falkner, Director of Quality for NWS, provided a presentation about the various services which NWS provided, performance figures for services in Cheshire East and across the Region, factors effecting performance and initiatives being used to maintain and improve response times and outcomes for patients. David Kitchin (Interim Deputy Director of Operations), Michael Moore (Sector Manager), Matt Dunn (Consultant Paramedic), and Julie Treharne (Head of Communications) all supported the presentation providing information and answering questions about various parts of NWS services.

The meeting was adjourned at 11:50 and reconvened at 12:05.

Jerry Hawker, Chief Executive of NHS Eastern Cheshire Clinical Commissioning Group (CCG), led a presentation from the CCGs about how ambulance services were commissioned, why performance of service differed between locations within the region, what the future challenges were and outlines some initiatives that they were developing with NWS, acute trusts, community and primary care service providers and Cheshire East Council. Tracy Parker-Priest, Director of Operations and System Manager at NHS South Cheshire CCG, also contributed on behalf of South Cheshire and Allan Jude, Chief Executive of NHS Blackpool CCG, provided a regional commissioning perspective as lead commissioner for ambulance services in the North West.

Diane Hutter, Trustlink Manager at Peaks and Plains Housing Trust, and Ela Gruse, Retirement Living Manager at Wulvern Housing, provided presentations about how their organisations worked with NWS and other health and care providers and commissioners.

The meeting was adjourned at 13:45 for lunch and reconvened at 14:15.

Councillor J Clowes left the meeting.

Carl Hanson, Group Manager at Cheshire Fire and Rescue Service, provided an overview of the fire safety and education services that the Service provided and explained the various ways in which the Service worked with NWS and the Police, particularly in relation to the Blue Light Collaboration. The Committee had received a written statement from Cheshire Police about their involvement in ambulance services and David Kitchin elaborated on their relationship.

Dr Heather Grimbaldeston, Director of Public Health, provided an overview of how Public Health supported the various initiatives previously mentioned around ambulance services.

Rob Walker, Commissioning Manager in Adult Social Care at Cheshire East Council, provided an overview of the views from various adult social care services about their interaction with ambulance services.

Jonathon O'Brien, Deputy Chief Operating Officer at Mid Cheshire Hospitals NHS Foundation Trust (MCHFT), and Kath Senior, Director of Nursing, Performance and Quality at East Cheshire NHS Trust (ECT), provided presentations about Leighton Hospital and Macclesfield General Hospital's Emergency Departments respectively and how they interacted with NWAS and how ambulance services affected the hospitals' performance.

Julia Cotter, East Service Director at Cheshire and Wirral Partnership NHS Foundation Trust (CWP), provided a brief overview of how the CWP interacted with ambulance services.

During the session the Committee had requested additional information from stakeholders which had not be available at the meeting. The Committee made some brief comments about the information which had been received during the day. It was agreed that the meeting be adjourned until a future date when the Committee would consider its findings, receive the additional information requested and discuss its conclusions and recommendations from the review. The Chairman thanked all those who had attended the meeting to provide information.

RESOLVED – That the meeting be adjourned until 13:00 on Thursday 24 March 2016.

# **CHESHIRE EAST COUNCIL**

## **Minutes of a re-convened meeting of the Health and Adult Social Care Overview and Scrutiny Committee**

held on Thursday, 24th March, 2016 at Council Chamber - Town Hall,  
Macclesfield, SK10 1EA

### **PRESENT**

Councillor J Saunders (Chairman)  
Councillor L Wardlaw (Vice-Chairman)

Councillors D Bailey, Rhoda Bailey, B Dooley, L Jeuda, G Merry, A Moran,  
S Edgar and D Mahon

### **ALSO PRESENT**

Councillor Paul Bates – Cabinet Member for Communities and Health  
Councillor Dennis Mahon – Visiting Member  
Councillor Steven Edgar – Visiting Member  
Brenda Smith – Director of Adult Social Care and Independent Living  
Charlotte Simpson – Public Health Consultant  
Sue Cooke – NHS South Cheshire Clinical Commissioning Group  
Dave Kitchin – North West Ambulance Services NHS Trust  
Matt Dunn – North West Ambulance Services NHS Trust  
Michael Moore – North West Ambulance Services NHS Trust  
James Morley – Scrutiny Officer

## **2 REVIEW OF AMBULANCE SERVICE**

The Committee discussed the findings from the review held on 19 February 2016 and received additional information and comments from stakeholders in attendance. At the conclusion of the discussion the Chairman summarised the findings and proposed a number of recommendations.

The Committee requested that the Scrutiny Officer compile a report to document the findings, conclusions and recommendations of the Committee to be approved at a future meeting of the Committee. It was agreed the report would be sent to all those bodies in respect of which the Committee would be making recommendations and that a response from each body would be invited.

**RESOLVED** – That the Scrutiny Officer be requested to compile a report of the Committee to document the findings, conclusions and recommendations of the Ambulance Services Review for approval at a future meeting of the Committee.

On Friday 19 February 2016 the meeting commenced at 10.00 am and adjourned at 4.30 pm and reconvened on Thursday 24 March 2016 at 1.00pm and concluded at 3.30pm

Councillor J Saunders (Chairman)

